

## End of the Year Updates/For Your Information

- The 2016 budget and rates and fees will go into effect January 1, 2016. Water rates (proposed changes sent out with the October bill and public hearing was in November). The proposed rates are available on the website and once adopted will be sent with the next bill. Proposed monthly minimum water charge is \$32.93 (residential).

- The new billing system has been in place for about 7 months. As with any new system, there were minor issues that needed improvements, but overall the consensus is that it is a success. Many customers choose to log-in for online bill access and online pay options (convenience and ability to prevent late fees).

UtilityTrakR has updated the Resident Portal to include:

- ⇒ Email address Verification—email address needs to be included when signing up for the new online payment system.
- ⇒ Username and Password recovery—users can now send an email to their email address to recover their Usernames or Passwords
- ⇒ Interface and Email improvements—the look and feel of the user interface on the Registration, Username and password recovery pages.

If you haven't signed up yet:

[https://www.starnik.net/UtilityTrakR/UT4/Current/r\\_default.aspx](https://www.starnik.net/UtilityTrakR/UT4/Current/r_default.aspx)

- Lookout Mountain Water had a change in address a year ago, so forwarding by the U.S. Post Office will expire. If payments are sent to the incorrect address they will be returned to sender or possibly lost. Please make sure that your payments are mailed to the correct address so that we may credit your account and avoid late fees.

- Annual Lateral Registration due January 31st. A new non-compliance fee of \$300 will be charged to each Lateral failing to submit the one page form. To see if your Lateral is in compliance see: <http://www.lookoutmountainwaterdistrict.org/private-laterals/>

**Water Year in Review — OVER**

## Water Year in Review

November 2014 to October 2015

The District started a new water year, which runs from November 1st through October 31st. We do not know yet what the new water year has in store, other than the Beaver Brook Reservoirs were full at the beginning of the water year. Without additional storage capacity, this is the best case scenario. Water can be stored in reservoirs from year to year if water rights are favorable. Every water year is different depending on storage, inflows, and consumption.

Water stored in reservoirs has a cost — primarily the costs of evaporation and seepage. The rate of evaporation is based on the surface area of the lake. Seepage occurs as water gradually flows through the dam (the rate of seepage is based on various factors such as the water elevation and structural condition of the dam).

The Board of Directors is tasked with balancing the water year needs with the budget (in the short-term) and seeking to maximize the yield and storage for any given water year over the long term.

The District will likely utilize several sources for augmentation water\* during the upcoming water year:

- It will utilize its shares on the Farmers Highline Canal during the irrigation season (May—September) for release into Clear Creek.
- It may utilize leased water from Coors Brewing Company (\$750 per acre-foot) for release into Clear Creek.
- It may release stored water from the Lookout Mountain Reservoir into Clear Creek.

### **Treated Water (consumption):**

Per Year: 101.3 acre-feet (33,008,700 gallons)

Per Day: 0.28 acre-feet (90,400 gallons)

Per Tap: 0.20 acre-feet (65,500 gallons) or  
5,500 gallons per month or 180 gallons per day

### **Evaporated Water:**

Per Year: 21.2 acre-feet (6,908,000 gallons)

### **Augmentation Water\* (see description below)**

Per Year: 59.0 acre-feet (19,225,000 gallons)

All of these sources have associated costs, can only be used during certain times subject to water case decrees, and require approval by the Water Commissioner (on a daily basis).

\* Augmentation water is used to deliver water to Clear Creek as replacement for consumed (treated) or evaporated water, therefore allowing the equivalent amount to be stored in the reservoirs for future use.