



1202 Bergen Parkway
Suite 215
Evergreen, CO 80439
303-526-2025

MEMORANDUM

Date: October 10, 2018
To: Tap Owners, Residents and Customers of Lookout Mountain Water District
From: Lookout Mountain Water District
Re: Outages, Disruptions, Pressure Variations, and Particulates in water or relating to water service

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1. During this calendar year, the distribution system has required more unplanned and planned repairs and upgrades than in recent years. There have been main repairs as well as several private Lateral pipeline breaks requiring repairs.
 2. Most repairs, whether on the main or on a private Lateral, result in low pressure or water outages. This is due to construction activities including excavation, repair or replacement of lines, and the restriction or prevention of water flow to parts of the District during these activities.
 3. Staff attempts to minimize outages and discoloration. Staff also attempts to estimate the length of time each outage may start and end. Obviously, this is difficult to do with precision for any specific service location, due to many factors and circumstances.
 4. During or after a repair, some locations may experience cloudiness, discoloration or pressure variations, due to air being introduced into the lines and sediment disturbances. Under normal circumstances following a repair, the water is clean and safe.
 - a. The introduction of air into the lines and the many pressure variations stirs up particulate inside the pipes and creates air bubbles, and this discoloration or cloudiness will be especially noticeable in locations with "dead ends" and may persist for several weeks.
 - b. If you experience this discoloration, consider doing some watering, washing or cleaning, or otherwise run your hose which will help flush your service line.
 5. *Consumers will be notified, according to notification protocol mandated by Colorado Department of Public Health and Environment (CDPHE) depending on the precise health risk, if the water becomes unsafe or unfit for consumption.* During 2018, as in prior years, health and water safety procedures were followed during every repair. Compliance testing is required by the CDPHE Water Quality Control Division and test results with explanations, are provided in the Annual Drinking Water Quality Reports (known as Consumer Confidence Report):
<http://www.lookoutmountainwaterdistrict.org/publications-and-records/drinking-water-quality-reports/>

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